



## Excellently positioned and networked: Josef Rädlinger Group relies on perfect printer management

### Facts.

#### Environment 2023

Print servers:	6
Printers:	250
Locations:	8 and approx. 70 sites
Employees:	2.000

#### Problem

- Printer management in site containers

#### Solution

- steadyPRINT Hybrid technology: installation of printers on workstations as local IP printers

#### Further advantages

- Reliable and central management of printers in the company
- Relief of the WAN routes
- Minimal support volume
- Intuitive usability

„There is nothing that cannot be done!“ With this philosophy, Josef Rädlinger Sr. laid the foundation for the Josef Rädlinger Group in Cham in the Upper Palatinate in 1963, which has developed into a traditional, owner-managed family company up to this day. With around 2,000 employees at eight locations throughout Germany and annual sales of approx. 400 million euros, the group of companies is active in various fields of the construction industry.

The continuous development of Rädlinger is reflected in the diversity of business areas. Due to the optimal interaction of the areas (road construction, building construction, civil engineering, net construction, architecture, own raw and building materials) the Group offers many services from a single source and can act as a full service provider when it comes to building projects of various sizes.

Convinced of the potential of subsidiaries and companies and closely rooted to the people and the regions, the Josef Rädlinger Group has invested in modern and sustainable locations, with the equipment with innovative IT solutions being a considerable part of the modernization process. The digital communication and thus a smoothly working IT infrastructure is not only of top priority at the locations, the approx. 70 sites must also be suitably equipped and connected so that building projects can be implemented professionally, competently and reliably.

### Know-how in site connection

One area, which has particularly benefited from the investment measures, is the printer management of the company that has been completely revised. So far, the approximately 250 network printers have been manually assigned via group policies and distributed to Clients which sometimes led to extremely long login times. Above all, however, it was the administration of the printers in the site containers which represented a considerable additional administrative effort. As the access to the corporate network was provided via mobile routers and some sites were struggling with low bandwidths and busy internet connections, print jobs that were sent from the sites to the print server, then processed there and sent back to the sites again could not be processed or only with a delay. Likewise, adding additionally required printers repeatedly resulted in error messages and thus in time-consuming and confusing processes.

The company's wish for a centralized management of the printers became more and more important and was soon to be realized with steadyPRINT, the software-based solution for a comfortable and flexible management of printing environments developed by the K-iS Systemhaus Group. Since the K-iS IT specialists were already known from a previous project, contact was made with the head of the development department and thus the foundation for a targeted and effective cooperation was established.

## Hybrid technology on the move.

steadyPRINT was intended to manage the existing print servers and 250 printers reliably and centrally. „The graphical management console now gives us an overview of the entire printing environment and enables us to create printer assignments flexibly and easily,“ Rudolf Schöbel, IT manager at Rädlinger praises the use of the software. However, the hybrid technology stands out particularly as it perfectly solved the problem on the construction sites. The printers in the containers are installed on the workstations as local IP printers and, once set up as hybrid printers, run autonomously meaning they no longer require a print server. A central print server is available for data storage with the appropriate settings, but the print jobs themselves are processed locally via the hybrid printers. This way, employees working at different sites are always assigned the correct printers, a print server failure then no longer affects client-side printing and print jobs can be processed without any problems.

„The integration of the printers into the steadyPRINT hybrid environment allows us to assign the printers to the different locations, thus a serverless printing function is available to the employees. A considerable relief for all parties,“ Schöbel praises the product and emphasizes in particular the intuitive operability and usability. After the introduction phase, in which the steadyPRINT support team was available at any time with advice and support, it is no longer possible to imagine the Josef Rädlinger Group without steadyPRINT. „Thanks to steadyPRINT, even the smallest sites are able to print without any problems, the support volume could be reduced to a minimum and users are now able to manage the assigned printers themselves via the steadyPRINT Agent, a comfortable user component,“ Schöbel summarizes the successful project implementation and finally points out that further steadyPRINT features will be applied in the near future.



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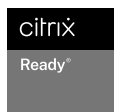
Rudolf Schöbel  
IT Manager  
Josef Rädlinger Group



**steadyPRINT®**

steadyPRINT is the leading software for intuitive management of Microsoft printing environments of any size and enables secure and flexible printing as well as automated document management in each situation. The inventory, administration and monitoring of the entire printing environment are just as much a focus as the fail-safe operation and migration of print servers and printers, intelligent standard printer and driver management as well as numerous additional functions.

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